

# Privacy Policy

Children's Council and its employees have an ethical and legal obligation to respect the privacy and protect and maintain the confidentiality of all information that we learn about our clients, providers, board members, customers, donors, volunteers, and any person doing business with Children's Council in the course of providing services to them. Please read our privacy policy carefully to get a clear understanding of how we collect, use, protect or otherwise handle your Personally Identifiable Information on our website.

## **What personal information do we collect?**

When registering on our site you may be asked to enter your name, email address, mailing address, phone number or other details to help you with your experience.

## **When do we collect information?**

We collect information from you when you register on our site, subscribe to a newsletter, fill out a form, donate, or otherwise enter information on our site.

## **How do we use your information?**

We may use the information we collect from you when you register, donate, sign up for our newsletter, respond to a survey or marketing communication, visit the website, or use certain other site features in the following ways:

- To personalize your experience and to allow us to deliver the type of content and product offerings in which you are most interested.
- To allow us to better serve you in responding to your customer service requests.
- To send periodic emails regarding our services.

## **How do we protect visitor information?**

The Children's Council website is scanned on a regular basis for security holes and known vulnerabilities in order to make your visit to our site as safe as possible.



Your personal information is contained behind secured networks and is only accessible by a limited number of persons who have special access rights to such systems, and are required to keep the information confidential. In addition, all sensitive/credit information you supply is encrypted via Secure Socket Layer (SSL) technology.

We implement a variety of security measures when a user enters, submits, or accesses their information to maintain the safety of your personal information.

All credit transactions are processed through a gateway provider and are not stored or processed on our servers.

### **Do we use cookies?**

Yes. Cookies are small files that a site or its service provider transfers to your computer's hard drive through your Web browser (if you allow) that enables the site's or service provider's systems to recognize your browser and capture and remember certain information. They are used to help us understand your preferences based on previous or current site activity, which enables us to provide you with improved services. We also use cookies to help us compile aggregate data about site traffic and site interaction so that we can offer better site experiences and tools in the future.

You can choose to have your computer warn you each time a cookie is being sent, or you can choose to turn off all cookies. You do this through your browser settings. If you disable cookies, some features will be disabled and some of our services will not function properly.

### **Third Party Disclosure**

We do not sell, trade, or otherwise transfer to outside parties your personally identifiable information unless we provide you with advance notice. This does not include other parties who assist us in conducting our business so long as those parties agree to keep this information confidential. We may also release your information when we believe release is appropriate to comply with the law, enforce our site policies, or protect ours or others' rights, property, or safety.

### **Third party links**



Occasionally, at our discretion, we may include or offer third party products or services on our website. These third party sites have separate and independent privacy policies. We therefore have no responsibility or liability for the content and activities of these linked sites. Nonetheless, we seek to protect the integrity of our site and welcome any feedback about these sites.

### **California Online Privacy Protection Act**

Users can visit our site anonymously

Users will be notified of any privacy policy changes on our Privacy Policy Page

Users are able to change their personal information:

- By emailing us
- By calling us
- By logging in to their accounts

### **CAN SPAM Act**

If at any time you would like to unsubscribe from receiving future emails, you can email us at [info@childrenscouncil.org](mailto:info@childrenscouncil.org) and we will promptly remove you from all email correspondence. You may also click the "Safe Unsubscribe" link at the bottom of our e-mail newsletters.

### **Contacting Us**

If there are any questions regarding this privacy policy you may contact us using the information below.

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