Technology Help Desk

The Help Desk at Children’s Council provides support for Early Learning Scholarship (ELS) and Preschool for All (PFA) providers with their reporting and business needs.

THE HELP DESK IS HERE TO ASSIST YOU WITH:

Early Learning SF

Help Desk provides on-demand support and training for Early Learning SF. It is San Francisco’s early care and education eligibility list. ELS providers report their vacancies in the system and receive referrals for families that are eligible for financial assistance.

CA Early Care and Education Workforce Registry

Help Desk provides on-demand support and training for the CA Early Care and Education Registry. It is a system to track and promote the education, training, and experience of early education professionals.

Mocha

Help Desk provides on-demand support and training for Mocha. Mocha is the enrollment and attendance system for ELS programs with Title 5, Preschool for All and MRA funding.

Get Help

Contact us at 415-343-4669 or support@childrenscouncil.org.

Support is available Monday-Friday, 8:30am-5:00pm. Give us a call to schedule an evening appointment.

The Help Desk is funded by the Office of Early Care and Education (OECE).